



Hotel Ca' del Bosco
Via Monte Cenera, 10
32020 Selva di Cadore (BL)
Localita' Santa Fosca
Dolomites - Italy
Phone +39 351 5207248 (WhatsApp included)
www.hotelcadelbosco.it

Terms and Conditions

We invite you to read very carefully the following document in order to prevent doubts or questions that might arise about the conditions and regulations of our Hotel during your stay, or even before.

Please follow and respect the timetables that we indicate.

What is included

We offer - included in the price - the "Overnight stay and Dinner"

The "BREAKFAST" - due to the inconvenience caused by the persistent presence and spread of the virus COVID 19 and variants - can no longer be offered in the "BUFFET mode" where each customer can select products independently.

This choice has become mandatory for us to protect collective health and to avoid any possibility of dangerous handling and manipulation of food and products exposed to the public as well as objects of common use (thermos - carafes - tongs for bread and brioche etc.)

The "BREAKFAST" will therefore be served by us at the TABLE through an innovative and fully automated process - based on a simple and specific web application - which

will allow you to select and order every single product desired, receiving confirmation of your order and total amount, via email and in immediate time.

The flat-rate cost of breakfast - which was previously the same for all customers - has been completely deducted from the price of the stay and today you are free to order and pay exactly the breakfast you want and - if you have exceeded the quantities - you will be provided with a special package for take-away.

The application will give you the opportunity to order a "packed" lunch as well, being able to choose between specific sweet or savory products - drinks - desserts.

Ca' del Bosco invests considerable personal and economic resources in the new Breakfast service method, with the primary aim of protecting your health and your positive approach to our Hotel.

Booking procedure

Reservations are confirmed and validated upon payment of a 30% Confirmation Deposit, by bank transfer or credit card. Tourist tax excluded

Cancellation policy

The confirmation deposit that you pay is "non-interest-bearing" and regulated by art. 1385 of the Italian Civil Code

It might be useful for you to subscribe a specific insurance to protect the amount paid, in case you need to cancel your booking

Late arrival - Early departure

In case of late arrival or early departure, the amount indicated in our quote, accepted at the time of booking, will remain valid and current.

We will therefore not be able to provide for cancellations, discounts, compensations, refunds.

It may be useful for you to subscribe a specific insurance to protect your booking from adverse events that may occur before or during your stay

Check-in / Check-out

The arrival time at the hotel to check-in and take possession of the room is set between 2.30 p.m. and 7.30 p.m.

After this time and only by agreement with the property:

- Euro 20.00 surcharge within 8.00 p.m. (dinner is ensured with entry into the dining room by 8.00) for each room booked
- Euro 40.00 surcharge within 9.30 pm (It is no longer possible to have dinner) for each room booked
- Euro 60.00 surcharge within 10.30 pm (It is no longer possible to have dinner) for each room booked

After 10.30 pm it is no longer possible to check-in.

The next available time for the new check-in is the day after with following timetable:

- From 07.30 a.m. at 10.00 a.m.

After this time, the booking is considered lapsed (no show) and the amount relating to the confirmation deposit is lost

The check-out time is set by 10.30

After this time:

- Room release within 11.30 am: Euro 30.00 surcharge per room
- Room release within 12.30 am: Euro 60.00 surcharge per room
- Room release after 12.30 am and up to the maximum limit of 1.00 pm: Euro 150.00 surcharge per room.

Breakfast / Dinner

Dinner is served between 7.30 pm and 8.00 pm

After 8.00 pm it is no longer allowed to enter the dining room.

Dinner served (on request but not guaranteed) after 8.00 pm:

Euro 70.00 surcharge per room.

Please be on time, also considering that the dining room has to be rearranged and disinfected at 9.15 pm.

Breakfast is available between 07.30 and 09.30.

After 09.30 a.m. it is no longer allowed to enter the breakfast room.

Breakfast served (on request but not guaranteed) after 09.30 a.m.: Euro 30.00 surcharge per room

Please be on time, considering that the dining room has to be rearranged and disinfected at 09.45 a.m.

Total ban on smoking

In all rooms and common areas is valid an absolute ban on smoking.

We deliver you a clean and scented room and we request it, in return, in the same conditions.

Should we find any abuse in the use of your room, related to smoking (but not limited to it), we will ask you to leave the hotel immediately.

The cost of a professional washing of all the fabrics in the room is Euro 200.00 which we will charge to the guest who does not respect the smoking ban.

In addition we will add the cost related to the damage for the room being stopped, for all the days necessary to regenerate it and make it reusable again for the next Guest.

The price is Euro 150.00 per day.

Rearrangement of the rooms - "Do not disturb" logic

The daily cleaning, sanification and rearrangement of any single unit are an obligation for our Hotel and an opportunity to detect and verify any problem or anomaly - of any nature - it may occur.

Our rooms are available to the Guests - according to a typical hotel logic - that does not contemplate a permanent and seamless occupation of the unit, but leaves room for the organization to operate in terms of rearrangement, cleaning and correct any problem that may arise.

The rooms are rearranged and cleaned, obviously at no cost, if the guest leaves them by 12.00 p.m.

After this deadline, the cost of rearranging the room is Euro 50.00 as we will be forced to ask our staff for an extraordinary extension of their working hours.

Your Guests

To protect the general privacy and security of our Hotel, visits by strangers to the rooms are not possible, even for a very short time.

Please take good note of the indication, in order to avoid unpleasant discussions.

Your friends / acquaintances / family are welcome at Hotel Ca 'del Bosco, as long as you introduce them to the property and that they do not enter the rooms.

We have a comfortable lounge or summer terrace available, where you can invite them.

You can also invite them to dinner, having checked the necessary availability with the property.

Animals

We do not accept animals of any kind and size.

City tax

The Municipality of Selva di Cadore applies a tourist tax, the collection of which is delegated to the accommodation facilities in accordance with the provisions of the City Council resolution no. 18 of 08.31.2107.

The cost is Euro 1.00 per person per day for "Three Stars Hotels".

Some categories are exempt: for more information you can contact the Municipality of Selva di Cadore (Protocol.selva@agordino.bl.it).

Children

Hotel Ca 'del Bosco caters for a substantially adult audience.
Children over 12 years of age can stay.